## More Than the Work:

The First 90 Days - How to Establish Yourself In A New Position

The Work



Workplace Navigation
The Strategic Student/Postdoc Series

Naledi Saul, Director UCSF Office of Career and Professional Development Assess, strategize and navigate for success

#### Many of us are focused on the work

 Determining what we have to do, learning the information and developing the skills to do it

 Because we believe that our work will speak for itself and solidify our reputation.

## Many of us focus on the work, not the work relationships.

But it can help helpful to give equal consideration to a set of skills known as workplace navigation skills, many of which span negotiating professional relationships.

- 1. Situational awareness and problem-solving
- 2. Interest-based negotiation
- 3. Backward-designing training and professional goals
- 4. Positioning oneself
- 5. Managing professional relationships (being mentored, finding collaborators, etc.)
- 6. Mentoring and managing others
- 7. Navigating organizational politics



# Engaging strategically (and with personal integrity!) in professional relationships is the combination of:

- 1. <u>Self awareness</u> of your values, goals and preferences which shape your decisions, actions and behaviors.
- 2. <u>Curiosity about the other person</u> their values, goals and preferences, which are the basis their decisions, actions and behaviors.
- The ability to engage in workplace navigation skills
   such as strategic relationship building, effective arguing\*, and interest-based negotiation that helps you nav
   career successfully.

#### Be able to:

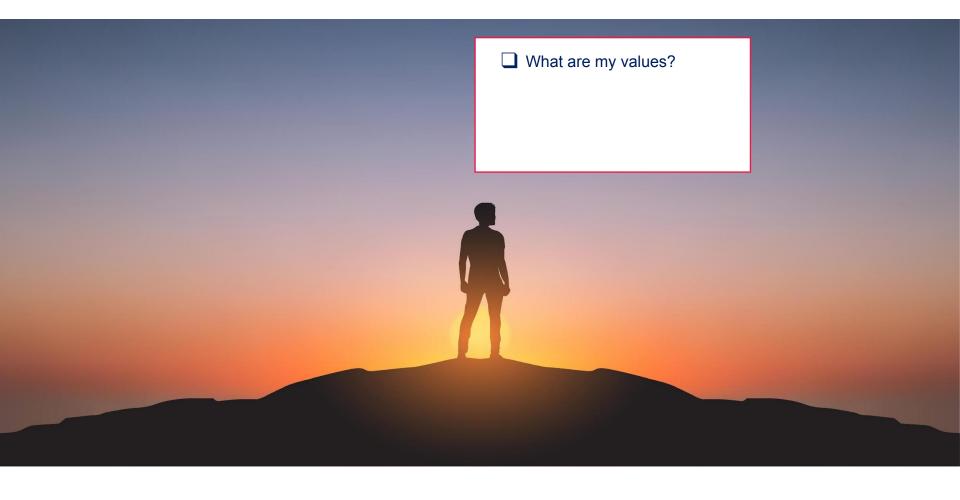
- 1. Reflect on your own values and preferences
- 2. Articulate factors that are useful to assess in professional relationships
- 3. Identify resources and strategies to navigate professional relationships with integrity



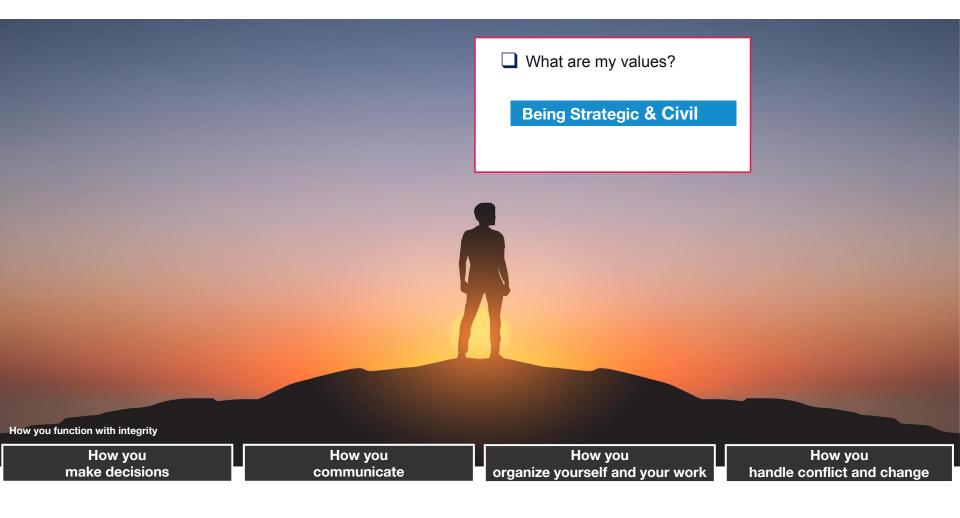
Assess, strategize and navigate for success



What are your values? How do you want to show up, professionally?



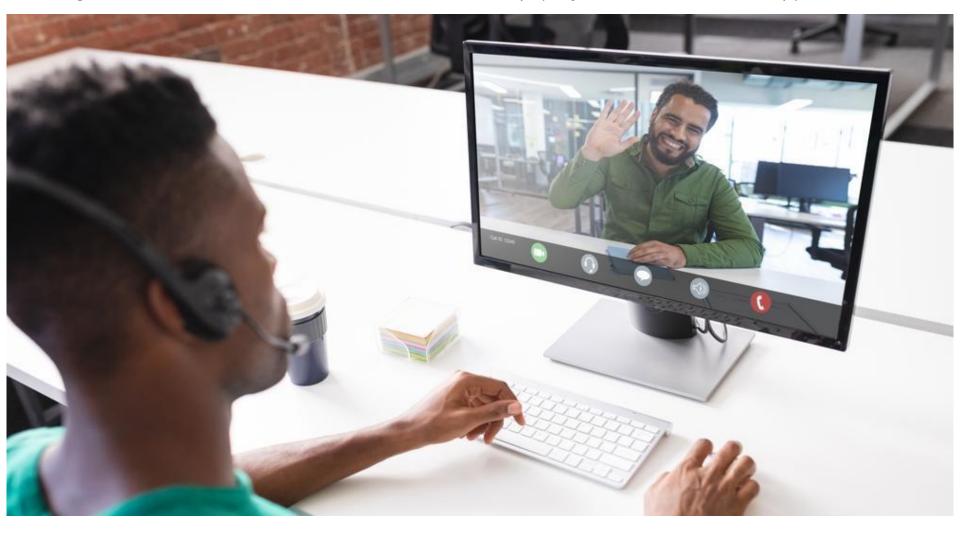
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## What are your values? How do you want to show up, professionally?



Activity A: Discuss a core value and how it shows up (or you'd like it to show up) in the lab



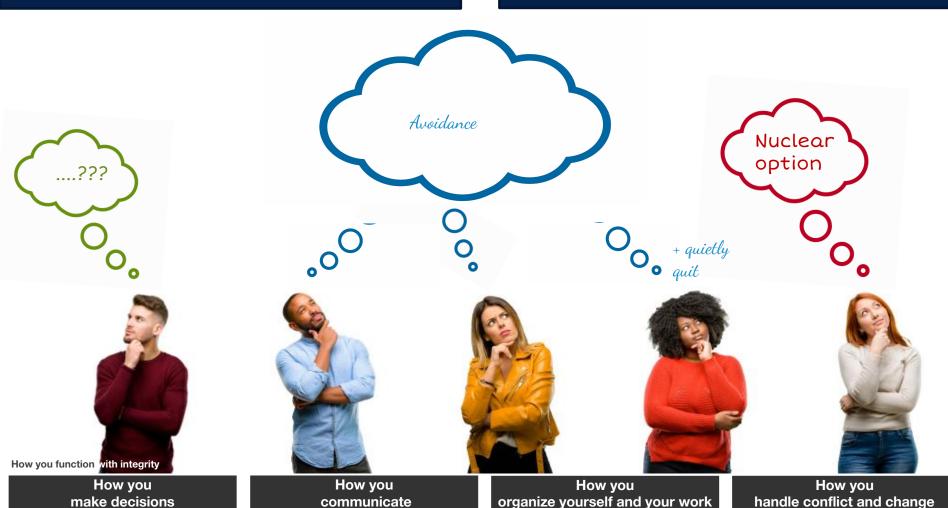
Activity B: How do you want to show up to work; what's your value?



Ask yourself...this afternoon: Are you showing up with your definition of integrity?

Pl: "You misunderstood me; you're not first author."

Colleague in lab meeting: "That's a stupid idea."



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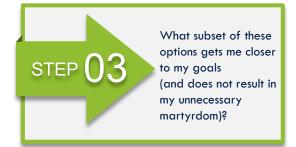
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STEP 02

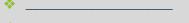
What are options for someone who holds these values?



Being strategic & civil



\_\_\_\_\_





How you make decisions



How you communicate



How you organize yourself and your work



How you handle conflict and change

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Assess, Strategize and Navigate...With Integrity



Assess, Strategize and Navigate...With Integrity

## Your Research Mentor's Values

Based on how they make decisions, communicate, organize themselves and handle conflict and change, how would you describe your mentor's values?



organize themselves/their work

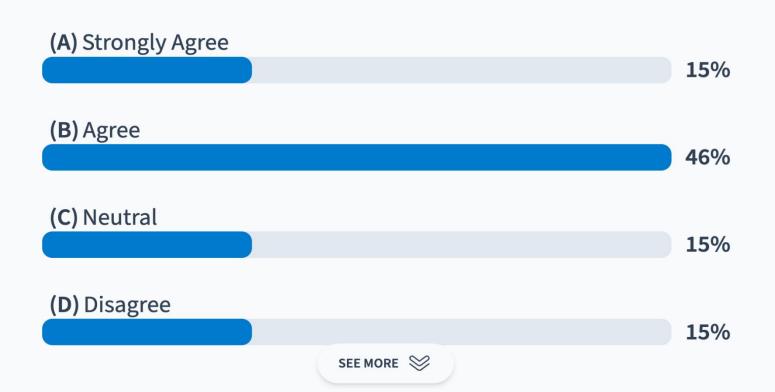
handle conflict and change

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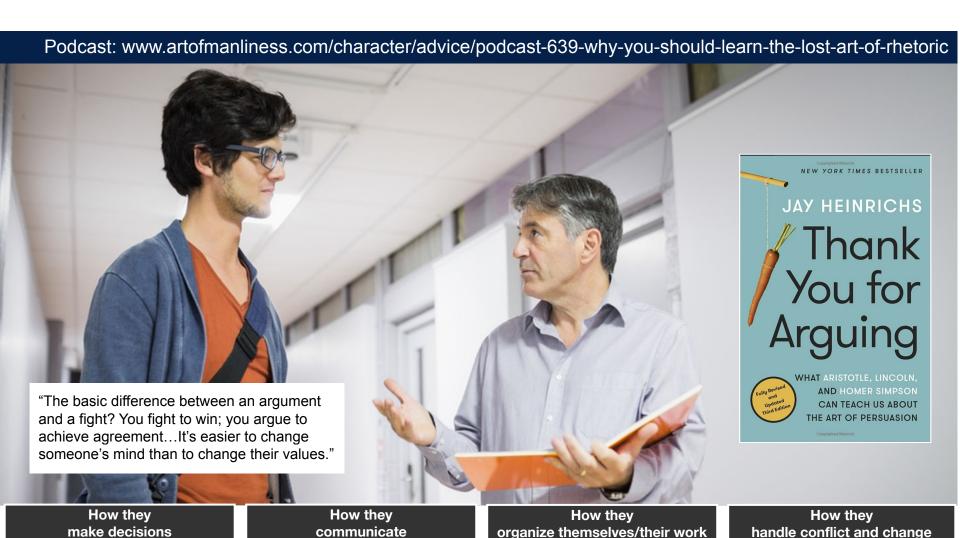
communicate

make decisions

# Activity C: How strongly do you agree with the following statement? My values are aligned with my research mentor's values

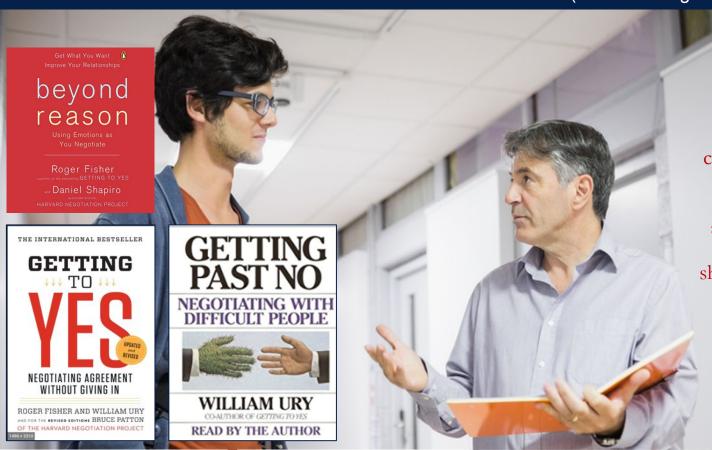


The Point? If your values are not aligned, you're going to have to learn how to persuasively argue



The Point? If your values are not aligned, you're going to have to learn how to persuasively argue... and how to engage in interest-based negotiation





What is **Negotiation**?

"A back-and-forth communication designed to reach an agreement when you and the other side have some interests that are shared and others that are opposed."

Getting to Yes

How they make decisions

How they communicate

How they organize themselves/their work

How they handle conflict and change

## Building Inclusive Labs Initiative

#### Teach research mentors people manager skills



#### Inclusive Research Mentor/Manager Training

The Inclusive Research Mentor/Manager Training (TRAIN-UP) is open for registration. To receive announcements about this series, join the OCPD listserv. We will be offering this series virtually via Zoom. To learn more about this course, see the module descriptions, dates, and times below.

#### REGISTER THROUGH EVENTBRITE



Modules 1-8 are open to all students and postdocs and may be taken independently of each other or together as a series. Participants who attend all workshops and complete all in-workshop activities and out-of-workshop assignments will receive a Letter of Completion issued by the UCSF Office of Career and Professional Development. This Letter of Completion is required if you wish to participate in the Inclusive Mentoring Fellows program.

#### Module 1. Assess yourself: How inclusive are you at work / in the lab?

Many scientists with mentoring/managing responsibilities have the best of intentions, but lack clarity about which specific decisions and actions result in their diverse team feeling a sense of belonging and invested in the overall success of the lab. In this session, you will learn a framework to benchmark which decisions, behaviors and actions define what it means to be inclusive as a mentor & manager. Secondly, we will outline the 5 overarching strategies that most inclusive efforts and best practices map to. Finally, you will practice applying these principles to your own work life, by intentionally designing inclusivity into a common work responsibility (a 1:1 or lab meeting).

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Teach students and postdoc how to navigate professional relationships & academic/work spaces.

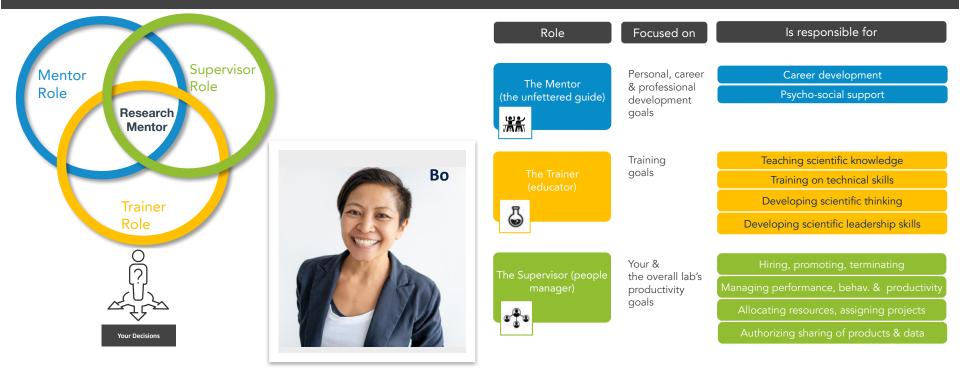


Assess, strategize and navigate...with integrity

Your Research Mentor's Abilities



A research mentor is a special kind of mentor: A *super* mentor, with overlapping mentoring, educational and supervisory responsibilities



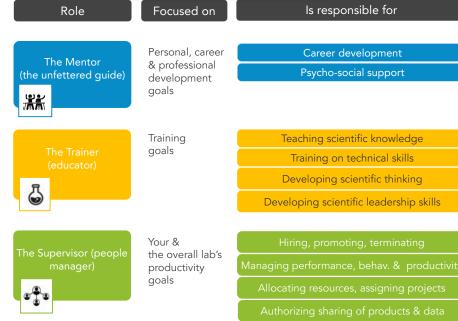
Paul wants to TA at a community college in the summer, but Bo needs them to complete key experiments related to their grant by early fall.

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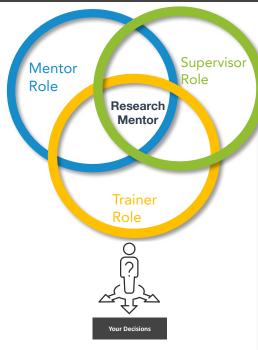




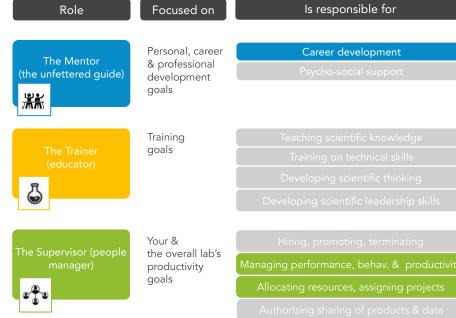
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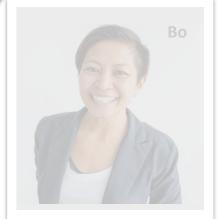


Paul is mentoring a promising undergraduate student Samir. Paul wants to support Samir, but Samir's been struggling with his initial project.

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The Supervisor (people

Role

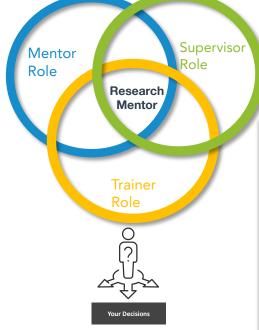
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PP /AA

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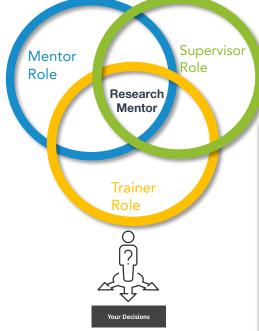
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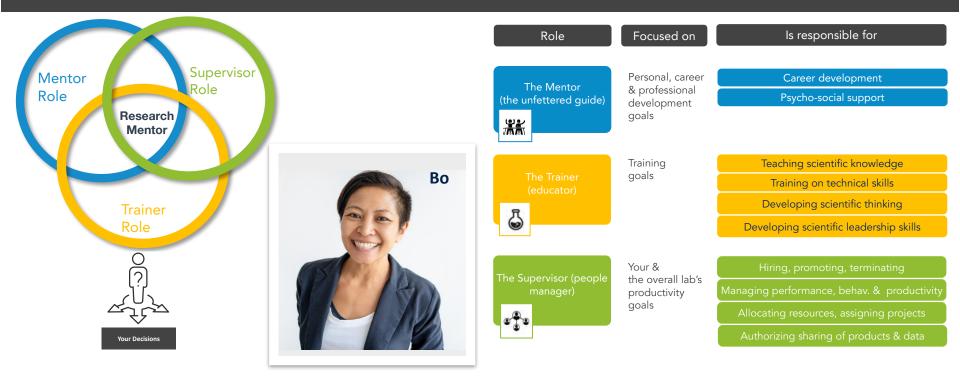
The Mentor

PP /AA

Q. What impact\* do you think unmanaged role conflict can have on a research mentor? On a member of their lab?

(\*Impact = on their productivity, morale and well being)

A research mentor is a special kind of mentor: A super mentor, with overlapping mentoring, educational and supervisory responsibilities



# Break - 5 minutes



Our approach: Teach all 3 of the roles, and teach people how to manage role conflict using inclusive strategies

♦ A research mentor is a special kind of mentor: A *super* mentor, with overlapping mentoring, educational and supervisory responsibilities

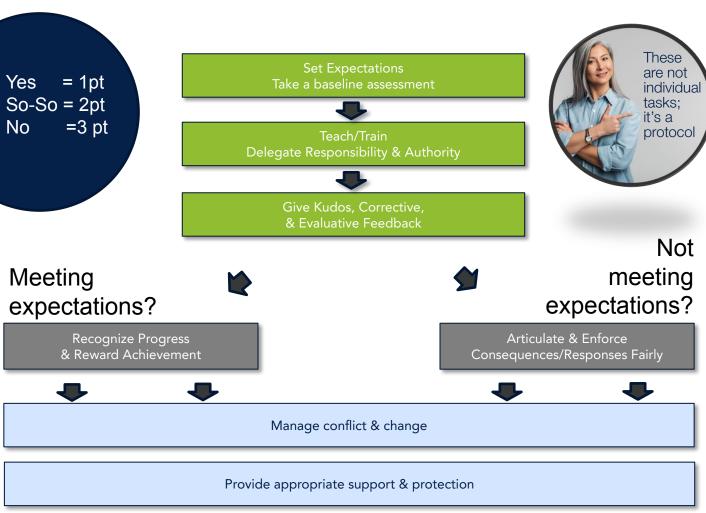


## Research mentors have people manager/(supervisory) responsibilities



- Set expectations & Take baseline assessment
  - Teach/train & delegate effectively
- Give kudos, corrective & evaluative feedback continuously
- Recognize progress & reward achievement
- Articulate & enforce consequences/ responses fairly
- 6 Manage conflict & change
- Provide appropriate support & protection

## Assess your research mentor's abilities as a people manager



- Set expectations & Take baseline assessment
- Teach/train & delegate effectively
- Give kudos, corrective & evaluative feedback continuously
- Recognize progress & reward achievement
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- 6 Manage conflict & change
  - Provide appropriate support & protection

## The point: You will probably need to proactively manage the gap



- Set expectations & Take baseline assessment
- Teach/train & delegate effectively
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- Manage conflict & change
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## The point: You will probably need to proactively manage the gap

### What does it mean to be proactive?

- Consider your boundaries
- Find allies additional colleagues, mentors and support systems - early and often.
- · Negotiate when possible
- Proactive engagement: e.g.
   Structuring your asks for feedback
  - Using transparency and accountability tools
    - IDPs
    - · Red flag boundaries setting
- Being strategic about goals choose projects that give you collaborators
- Constantly assessing if you're on track



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## Sign up for the UCSF-CCSF Inclusive Mentor-Manager Series in October!





The Supervisory Role of Life Science Research Faculty: The Missing Link to Diversifying the Academic Workforce?

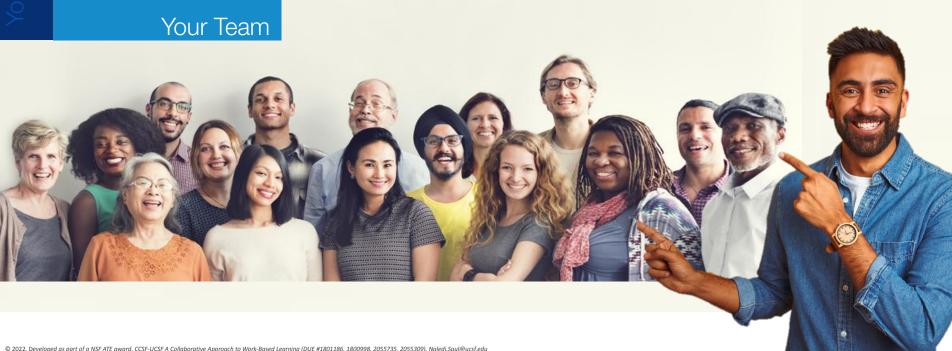
Laurence Clement<sup>1</sup>\*, Karen Nicole Leung<sup>2</sup>, James Bennett Lewis<sup>2</sup>, and Naledi Marie Saul<sup>1</sup>

Office of Career and Professional Development, University of California, San Francisco, San Francisco, CA 94143

<sup>2</sup>City College of San Francisco, San Francisco, CA 94112

Did you know there are three types of people at work?

The Work



## Did you know there are three types of people in your lab?



#### **ENGAGED**

employees work with passion and feel a profound connection to their organization. They drive innovation and move the organization forward



**Gallup State of the American Worker Survey** 

#### **NOT-ENGAGED**

employees are essentially 'checked out'. They're sleepwalking through their workday, putting time, but not energy or passion into their work



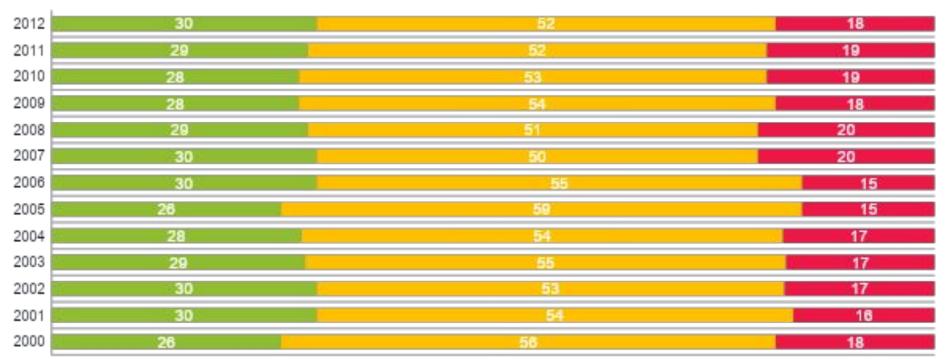


#### ACTIVELY DISENGAGED

employees aren't just unhappy at work; they're busy acting out their unhappiness. Every day, these workers undermine what their engaged coworkers accomplish.



Activity F: Describe the impact on you if you are surrounded by engaged individuals? disengaged individuals?



#### ENGAGED

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Assessing the team you have...and finding the team you need

**The Work** 



# A Closer Look: the life cycle of a mentoring relationship





# Multiple mentors and micro-mentorship: Do you have a circle of support?

#### The Guide

People who show you the ropes in any new, complex or fraught setting or situation.

#### **Career Support**

People who offer guidance on how to position yourself to pursue and succeed in a particular career path.

People who are content experts and help you learn the knowledge and skills required to develop in your discipline.





#### The Inspiration

This is support from who has a specific skill or quality you wish to develop in yourself.

#### The Friend/Fam/Therapist

People who know and appreciate you, your strengths and weaknesses, and see the best in you.



#### The Sponsor

This person is specifically dedicated to your advancement. They advocate for you, make introductions and advise you on how to position yourself.





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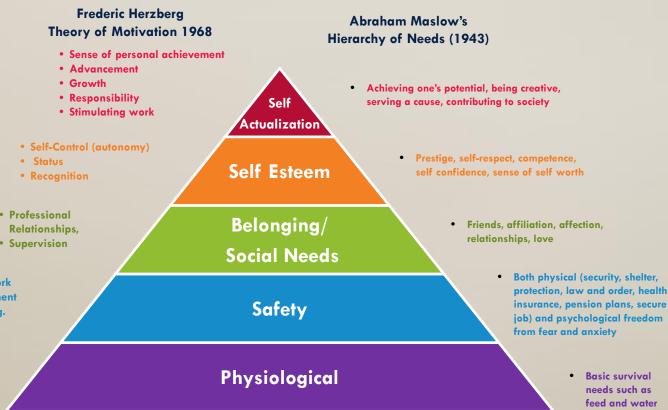
Do you feel you can do your best work? If not, why not?

(e.g.: is it the organizational values? The relationships? Do you have what you need to do what is expected of you?)



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(e.g.: is it the organizational values? The relationships? Do you have what you need to do what is expected of you?)





That's a lot of information. What does it look like when it – and you - are working?



1. Who Are You: Articulate your values, Define your reputation, and consider the ways you can live those values at work 2. How Do You Function: How do you make decisions, communicate, organize and handle conflict/ change? Boss You Do you feel you can do your best work? If not, why not? The Work (e.g.: is it the organizational values? The policies? Do you have what you need to do what is expected of you? Etc.) Your Team

Proactively mind and bridge the gap in your professional relationships

Assess if they are playing their supervisory position: are they completing their 7 responsibilities?

If you feel the relationship is less than optimally functional, build/seek out a circle of support as soon as possible.

- Who is engaged? Not engaged? Actively disengaged?
- Do they take pride or pleasure in their work?
- How to they interact with each other? How are they interacting with you?
- Who are your mentors/allies? Who is not and why?



## Engaging ethically in professional relationships is the combination of:

- 1. <u>Self awareness</u> of your values, goals and preferences which shape your decisions, actions and behaviors.
- 2. <u>Curiosity about the other person</u> their values, goals and preferences, which are the basis their decisions, actions and behaviors.
- 3. The ability to engage in workplace navigation skills, such as strategic relationship building, effective arguing\*, and interest-based negotiation that helps you navigate your career successfully.

#### Be able to:

- 1. Reflect on your own values and preferences
- 2. Articulate factors that are useful to assess in professional relationships
- 3. Identify resources and strategies to challenges to navigating professional relationships

